To protect our clients and financial professional’s personal data, when logging into NorthAmericanCompany.com, we’ve added an extra layer of security to help confirm the user identity.

It’s easy. Here’s how it works.

Upon first login on every device - PC, tablet, or cell phone:

• Users will be prompted to have a verification code sent to them
• Upon receipt, clients can input the code to complete the login process

Remember: if users haven’t accessed their account for more than 90 days (contract holders) or 180 days (agents), users will be prompted to request a verification code again.

Step 1
You will be asked to choose between email and text (SMS) to receive a verification code.

An extra layer of security
We use verification codes to keep your account information safe and to confirm it’s really you logging in. Let us know how you would like to receive your code below.

Google Authenticator
Enter single-use code from the mobile app.

SMS Authentication
Enter a single-use code sent to your mobile phone.

Voice Call Authentication
Use a phone to authenticate by following voice instructions.

Step 2
Check your device for the code.

Step 3
Simply enter the verification code and you’re done.